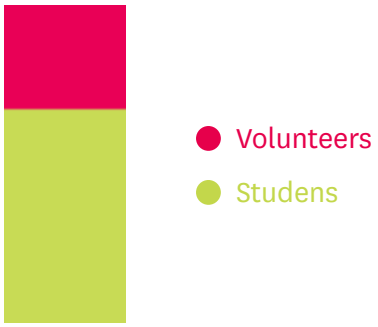
YES 2016: Call for Info Desk Coordinator

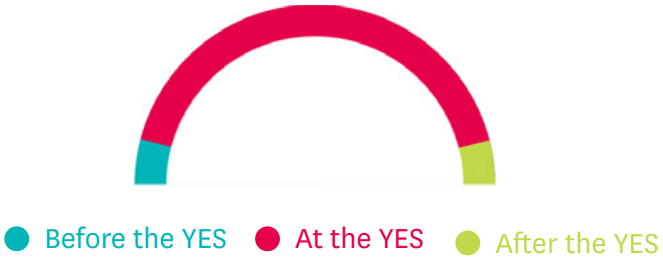
Your role in one sentence

Info Desk is the place where volunteers and students come for information and materials. Your role is to respond to their needs, offer a good service, be nice, and solve potential problems that can arise.

You will work with



Workload



We expect from you

To be an ideal contact person for students and volunteers who need information or materials, to be a team player, to be well organised, and to have cheerful manners.

You can expect from us

We promise a seminar where you can learn a lot, meet lots of new people and get the chance to bound together with the team of volunteers in a great environment.

YES 2016

The Young Europeans' Seminar (YES) is the **biggest YFU event**, which gathers every year intra-European YFU students at the end of their exchange program. More than 500 exchange students and more than 100 volunteers from participate in the YES and make each YES unique.

The YES is the ideal meeting space where to end the exchange experience before returning home, where to develop awareness of European and global issues, and where to learn new things in a truly intercultural environment. The YES combines fun and learning (both for the students and for the volunteers) and uses non-formal education methods to allow participants to explore a relevant theme, different every year.

The topic of the YES 2016 is "**Young Innovators Changing Our World**". Young people are the catalyst of innovation in many fields; with their creative and critical thinking, they have the power to trigger positive changes within their communities and beyond.

The topic of the YES 2016 will be tackled from different angles: innovations for a more sustainable and greener world; new forms of global citizenship with young people on the frontline of digital activism; and youth initiatives that reshape intercultural dialog and understanding in our increasingly diverse societies. We have a message to pass on to all YES participants: you are not only the future of our society, you have a key role to play today. **The Youth Century is now!**

The YES 2016 will be held in Werbellinsee (Germany) from **27th June to 1st July**. It is organized by EEE-YFU together with YFU Denmark and YFU Switzerland, with the in-country support of YFU Germany.

What do you gain?

Participating at the YES as a volunteer is a truly rewarding experience. The seminar lasts for 4 days and there is so much you can gain:

- Possibility to share your volunteer experience and get to know a lot of new people
- Experience of working with YFU on an international level
- Passing on the YFU spirit
- Opportunity to be a part of the biggest YFU event in Europe and have a great time

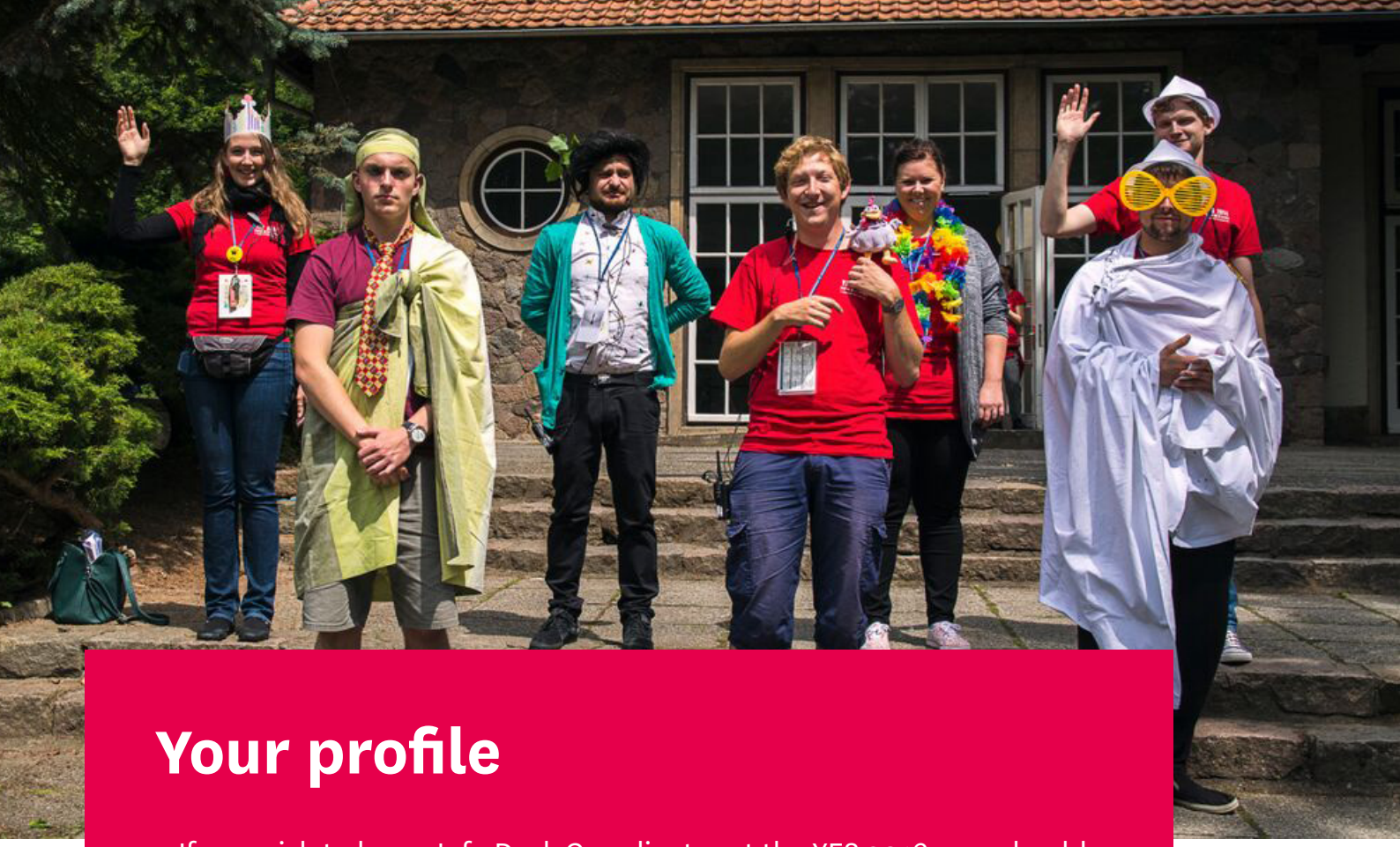
Your role

You will work with your partner to set the Info Desk up before the arrival of the students.

You will take care of volunteers' sign-in, registration, collection of passports/ID cards, residence permits and return tickets of all individually-arriving students and departure information sheets to them. On the departure day you will need to repeat the same process, only backwards!

You will also sell YES T-Shirts to participants. Based on their needs, you may be asked to lend out towels, exchange currency, and treat people with smaller injuries (there is a first-aid kit at the Info Desk).

You will also take an active part in checking students' attendance sheets together with some of the freestylers. Being well-organised is of primary importance: you will have to keep a list of sick students to make attendance check easier, to update the "crisis box" containing back-up files of all documents in case of an emergency, and to make a list of all materials at the Info Desk at the end of the YES.



Your profile

If you wish to be an Info Desk Coordinator at the YES 2016, you should:

- be at least 21 years old (exceptions are possible with good reason)
- be fluent in English and speak German (preferable)
- have background in or experience with students and volunteers (strongly preferred)
- be resilient to stress and have nice manners
- have background in or experience with students and volunteers (strongly preferred)
- be well organised and detail-oriented
- have a reasonably good command of IT tools
- be willing to have a good time and getting to know new people.

If you are not a perfect match, but still think you could be right for this task, please don't hesitate to apply.

APPLY HERE

Deadline: February 15, 2016

Questions? Ask Ieva, YES 2016
Logistics Team Coordinator, at ieva@yfu.de